

XpertSuite Manual for Employers





INHOUDSOPGAVE

1	INTR	ODUCTION	4
2	LOGO	GING IN INTO XS	5
	2.1 2.2 2.3 2.4 2.5 2.6	Login process SMS code Yubikey 2-Factor authenticatie app oN Your smart phone Backup code FORGOTTEN USER NAME OR PASSWORD	5 6 7 9 9
3	НОМ	EPAGE	11
	3.1 3.2 3.3 3.4	browsing through xs SEARCH FUNCTION (Dossier zoeken) – sEARCHing an employee TASK LIST (TAKEN) Abcense trajects	11 12 12 14
4	EMPL	OYEE FILE	15
	4.2 tc	asks (taken)	15
5	5 ADI	D, CHANGE OR REPORT A NEW EMPLOYEE OUT OF SERVICE	17
	5.1 5.2	adding a new eMPLOYEE (werknemer toevoegen) MODIFY AN EMPLOYEE'S DATA	17 18
6	REPC	DR TING SICK	21
	6.1 6.2 6.3	REPORTING SICK TEMPORARY STAY at another residence AN EMPLOYEE IS INCORRECTLY REGISTERED AS SICK	22 25 25
7	REPC	DRTING PREGNACY	26
	7.1 7.2 7.3 7.4	Reporting a pregnacy SITUATION AROUND PREGNANCY - BEFORE child birth SITUATION AROUND PREGNANCY - AFTER CHILD BIRTH SICK DUE TO PREGNANCY	26 28 30 32
8	WOR	KING IN A TRAJECTORY	34
	8.1 8.2	icons on a tasks The trajectory file (Trajectendossier)	34 38



capability 9

9	REPOR	TING RECOVERY	41
10	ADD AS	SIGNMENT AND ADD NOTE	44
	10.1 10.2	adding an assignment adding a note	46 50
11	OTHER	TRAJECTORIES	51
12	CORRE	CT A TRAJECTORY	53
	12.1 12.2	'traject corrigeren' corrections	53 53
13	TASKS		56
	13.1 13.2	TASKS Tasks to do	56 57
14	DIALOG	SUE FUNCTIONS	58
15	STATIS	TICS	59





INTRODUCTION

Below you will find the user instructions for XpertSuite, Capability's absence tracking system. XpertSuite (XS for short) is a user-friendly, efficient and privacy-proof absence system. XS is easy to use, reliable and clear. It is easy to create absence reports/statistics. In addition, it has extensive features and tools.

This manual describes the functionality you need to do the absence follow-up of your employees.

Please also visit our website. Here you will find more information about the use of XpertSuite.

- Instructional videos
- Webinar use of the system (in Dutch)
- This manual
- The link to the frequently asked questions (FAQ)

If you have any questions or experience any problems with XS, please contact our 1st line helpdesk. You can reach us via:

- By phone: 088-0450100
- Email: xs-helpdesk@capability.nl

Good to know!

If your organization uses a interface between your HR-system and Capability, you will have to do your absence notifications (sick, recovered, pregnancy notifications) in your HR-system. Also, it is **not** possible to add employees.

If you are insured by Aegon, you need to make sure that your employee file is registered in the Aegon portal. Your absence notifications should also be done in the Aegon portal.





Logging in into XS

To log in to XS, open an internet browser (Google Chrome, Safari, Internet Explorer, Microsoft Edge etc.). You can log into XS via the link https://login.xpertsuite.nl/Account/LogOn

Once you have successfully logged in, you will be taken to the "Start Page". The start page offers, among other things, an overview of messages, trajectories, actions you can perform and tasks to be completed.

Login process

Below you will see the login screen for XS.

E 🗇 🗐 https://login.xpertsuite.nl/Account/LogOn		~ ≜ Ċ Zoeken	P- 🔐 🛱 🙂
🗇 XperSuite × 📑 Bestand Bewerken Beeld Favorietten Extra Help			
x	Landa and Anna Anna		
	XpertSuite		
	ripercourte		
		6	
		hď	
	Wachtwoord		
	INLOGGEN		
	Inloggegevens vergeten?		
	LET OP: u mag zich alleen aanmelden voor deze applicatie indien u een geautoriseerd gebruiker bent.		
	gentineere gentinee bent.		

In the center of the screen, you can enter your username and password (together known as logincredentials).

After entering your validated login credentials, the next step is to set up the mandatory 2-factor authentication (2FA). The 2FA is a process for better security of personal data where you can choose from several options: an SMS code, a yubikey (USB) code or an authentication app.

2FA consists of two elements and always includes a login with login credentials, followed by 1 (or more) choices from three available options. These are described in the following sections:

- SMS verificatie code
- YubiKey code
- Een authenticator app



capability 9

SMS code

When you choose to register a mobile phone number as a 2FA method, you can enter your cell phone number in the screen as shown below. The SMS code will consist of letters and numbers **only** (no capital letters).

Een betere beveiliging voor vertrouwelijke gegevens		
U dient voor uw account een tweede authenticatiestap in te stellen. Hiervoor zijn verschillende mogelijkheden. Er dient minstens 1 optie gekozen te worden, maar meer mag ook. Voor meer uitleg over de mogelijkheden klikt u hier. Als u een optie niet wilt gebruiken, dan kunt u klikken op 'overslaan'. We raden aan de opties die mogelijk zijn in te stellen, zodat de toegang tot het account nooit een probleem zal zijn.		
Hieronder kan het mobiele telefoonnummer voor de SMS-code worden opgegeven. Voor het ontvangen van SMS-codes worden géén kosten berekend		
Mobiel telefoonnummer		
	Uitleg	
Overslaan BEVESTIGINGS-SMS VERSTUREN		

The translation of this screen is as follows:

You need to set a second authentication step here

At least one option should be selected but more is also allowed, for more explanation of these options click here. If you don't want to use an option click on skip. We recommend that you choose the options that are possible so that you always have login possibilities. Below you can enter your mobile phone number so you can receive SMS codes.

Click on the button 'send SMS confirmation' (BEVESTIGINGS SMS VERSTUREN).

Yubikey

The second 2FA method available is the Yubikey (a type of USB stick) code. If you do not have a Yubikey, please skip this step. In the image below you can see the Skip button marked with red.

Een betere beveiliging voor vertrou	welijke gegevens	
U dient voor uw account een tweede authenticatiestap in te stellen. Hiervoor zijn verschillende mogelijkheden. Er dient minstens 1 optie gekozen te worden, maar meer mag ook. Voor meer uitleg over de mogelijkheden klikt u hier. Als u een optie niet wilt gebruiken, dan kunt u klikken op 'overslaan'. We raden aan de opties die mogelijk zijn in te stellen, zodat de toegang tot het account nooit een probleem zal zijn.		
Hieronder kan de Yubikey gekoppe en klik op de knop op de Yubikey.	eld worden. Voer de Yubikey in een USB-poort op deze computer in, zet de cursor in onderstaand veld	
Code		
	Uitleg	
Overslaan	YUBIKEY WIJZIGEN	





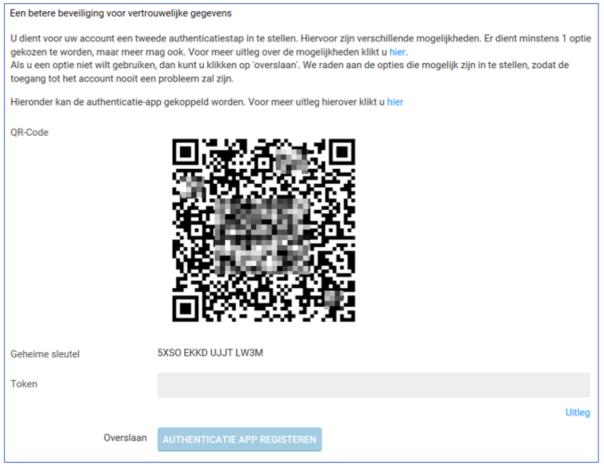
If you have a YubiKey, you will be asked to connect it to a USB port on your computer during authentication. Then, place the mouse cursor in the Yubikey code screen and briefly press the Yubikey USB. The field will automatically complete the YubiKey code and the 2FA authentication will be completed.

2-Factor authenticatie app on your smartphone

The third and final 2FA option is an Authenticator app. An authentication app generates a one-time code ("token") that you can enter manually in your login screen. Authentication apps can be installed on any device that supports apps, ranging from phones to tablets and more. A list of authentication apps can be found at the end of this chapter.

When you use the chosen app to scan a supplied barcode during the initial login, the one-time password generator for XS is added into the app.

Note that the screen below is an example of a QR code.

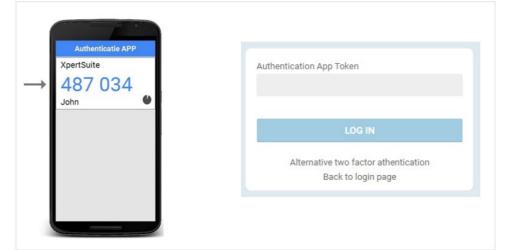








You only need to scan the barcode at the first login setting. Then you need to open the chosen authentication app and you can enter the XS code shown as below.



A list of commonly used authentication apps is shown below:

Google Authenticator	Get IT ON Google Play	Download on the App Store
Microsoft Authenticator	Get IT ON Google Play	Download on the App Store
Authy	Get IT ON Google Play	Download on the App Store
FreeOTP	Get IT ON Google Play	Download on the App Store





Backup code

Once you have set up your authentication options you will see a backup code on your screen. This code can replace your specified 2FA method if you do not have your phone or YubiKey. The image below shows an example of a backup code.

By clicking 'Stuur een SMS met de back-upcode' you can send a text message with the code to your mobile phone.

U bent succesvol	ingelogd
inloggen met uw	ekomst geen SMS ontvangen, bijvoorbeeld omdat u geen bereik heeft of uw mobiele telefoon vergeten bent, dan kunt u éénmalige back–upcode in plaats van de SMS verificatiecode. U kunt de onderstaande back–upcode opschrijven en bewaren 5, nu direct per SMS naar uw telefoon laten verzenden.
Back-upcode	0756 6539
	Stuur een SMS met de back-upcode
Doorgaan	

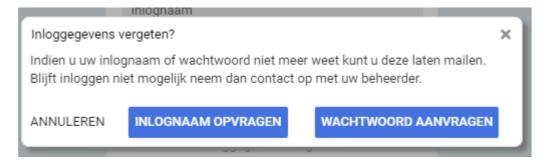
FORGOTTEN USER NAME OR PASSWORD

If you have forgotten your username or password, you can retrieve it from the login page.

Go to the login page at: <u>https://login.xpertsuite.nl/Account/LogOn</u> and click on 'Inloggegevens vergeten?' (forget your login credentials?)

Inlognaam	
Wachtwoord	
	INLOGGEN
Inlog	gegevens vergeten?

The following screen displays:







After you click on REQUEST LOGIN NAME (INLOGNAAM OPVRAGEN) or REQUEST PASSWORD (WACHTWOORD OPVRAGEN) and you filled in the required information into the next screen, the requested details will be send to you.

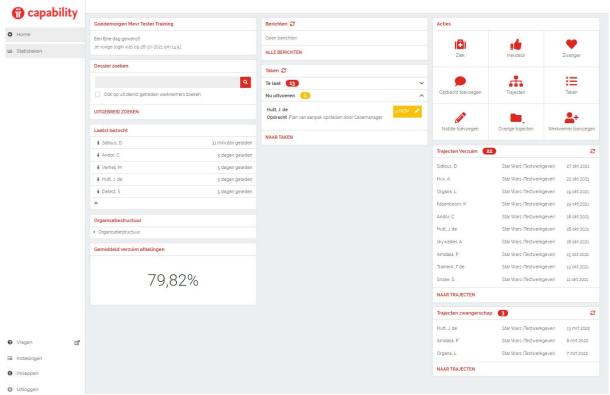




Homepage

The button in XS leads you to the home screen. In the next chapter, we cover some of the things you can find on the home page.

The home page shows the options you can perform in XS.



On the left side of the screen, you will find the menu options. In the rest of the screen, you will find all kind of options such as the ability to search for records, the last viewed employees, messages from the absence manager, tasks that are open for you, actions that you can perform and all the trajectories that are currently in place within your organization. It also shows the percentage of average absence departments.

browsing through xs

When navigating in XS, it is important that you only use the buttons in the XS screen. This means that the browser buttons do not provide valid actions (e.g. the button to go back in the browser)







You can click the Home button to return to the home screen or the button To return to the File Overview. The system alerts you when you may lose entered data. In most situations, you will see a CANCEL or SAVE button in XS that you can use.

SEARCH FUNCTION (Dossier zoeken) – searching an employee

On the home page, you will see the search function that allows you to look up employees. You can search by various search terms (name, date of birth). Enter the reference in the gray text box, click on the search icon (magnifying glass) and select the desired employee from the list of results. Click UITGEBREID ZOEKEN to show the details.

Dossier zoeken	
Ook op uit dienst getreden werknemers zoeken	q
UITGEBREID ZOEKEN	

TASK LIST (TAKEN)

On the start page you will see the overview with all the tasks to be performed and assigned to other users. Clicking on a task in this list opens the complete list of tasks to be performed. You can also filter this complete list by), for example "All own tasks" (alle eigen lopende taken) or "All tasks" (alle taken

More information about tasks can be found in Chapter 12.

Taken 🕄	
Te laat 6	^
Hux, A. Opdracht: Plan van aanpak opstellen door Casemanager	20 JUN 🧪
Detest, S Opdracht: Is werknemer al hersteld gemeld?	8JUL 🥒
Kenobi, O.W. Opdracht: opstellen plan van aanpak	gJUL 🧪
Vader, D. Opdracht: Eerstejaarsevaluatie door werkgever	19 SEP 🥒

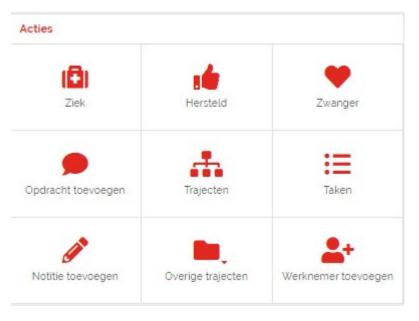




3.4 ACTION BUTTONS

With the action buttons at the top right of the home page , you can immediately perform various

actions.





Sick: employee sick (first button on the left);

– Hersteld

Recovered: Report an employee (partially) recovered (next button in the middle);



Pregnant: create a pregnancy report for your employee. (heart icon)

- Add assignment: add an assignment to a project
-

Trajectories: an overview of all current trajectories within your organization, per trajectory

Tasks: an overview of all tasks. You can filter which tasks you want to see here.



Add note: add a note to a project

Other trajectories: various trajectories (create, terminate and correct)







Add employee: add new employees

NOTE: If your organization uses an interface between your HR system and Capability, you need to do your absence notifications (sick, recovered, pregnancy notifications) in your HR system. It is also not possible to add employees.

If you are insured by Aegon, then you must ensure that employee records are registered in the Aegon portal. Your absence notifications should also be done in the Aegon portal.

Absence trajects

In the start screen you will find an overview of all current trajectories, divided into trajectories for Absence and trajectories for Pregnancy with the number of processes indicated in red.

Trajecten Verzuim 21		đ
Hux, A.	Star Wars (Testwerkgever)	22 okt 2021
Algera, L	Star Wars (Testwerkgever)	21 okt 2021
skywalker, A	Star Wars (Testwerkgever)	20 okt 2021
Organa, L.	Star Wars (Testwerkgever)	19 okt 2021
Trajecten zwangerschap	3	S
Hutt, J. de	Star Wars (Testwerkgever)	13 mrt 2022
Amidala, P.	Star Wars (Testwerkgever)	8 mrt 2022
Organa, L.	Star Wars (Testwerkgever)	7 mrt 2022

At the bottom of each overview is the TO TRAJECTS (NAAR TAKEN) button. Clicking on this button will open a screen containing all the current trajectories by type. It is possible to use the trajectory filter to determine which trajectories you would like to see in the overview at that time. After selecting the filter settings, click SEARCH (ZOEKEN). The paths that fit within the filter are now shown.

Trajectfilter	
Casemanagementteam	
Alle	-
Organisatiefilter	
Werkgevers	-
Werkgever	
	۹
Protocol	
VerzuimExpert - Preventief Protocol	-
Protocolvariatie	
Alle	-
Startdatum periode (t/m)	
#	
ZOEKEN LEEGMAKEN	





EMPLOYEE FILE

To access the employee's file, first search for the employee using the search function. You can look up the employee by entering a search term such as (name, date of birth, BSN and employee number) and clicking on the desired employee.

4.1 OVERVIEW PAGE (overzicht)

In het tabblad "Overzicht" (Overview) vindt u de recente trajecten en alle relevante informatie over de betreffende medewerkers.

Overzicht	Taken	Trajectendossier	Dossierautorisatie	Berichten	
-----------	-------	------------------	--------------------	-----------	--

This includes the following information:

- The recent trajectories/ absence history of this employee. Through the different icons there is a shortcut for notes, tasks and documents
- The general data of the employee
- Personal notes
- If necessary, a temporary home address
- Contact details of the supervisor
- The current employment

4.2 tasks (taken)

In the tab "Tasks" you can find all information regarding current tasks: tasks still to be performed and tasks issued (to others).

	Overzicht	Taken	Trajectendossier	Dossierautorisatie	Berichten	
--	-----------	-------	------------------	--------------------	-----------	--

On this page you have the possibility to show one specific trajectory or the tasks of all (current) trajectories. You also have the possibility to use the filter. It is recommended to keep the filter "All own urgent tasks".

Meer informatie over taken kunt u vinden in hoofdstuk 12.





4.3 THE TRAJECTORY FILE (trajectendossier)

In the tab "Trajectendossier" you can find all relevant information/documents of a (current) trajectory.

The data in question is the following:

- Xpert Suite documents: here you can find the documents that are created and stored within XS.
- Invitations: invitations for an appointment with the company doctor are stored here
- Imported documents: here all documents that a user uploads separately are stored.
- Overview documents:
 - o Contact moments overview: overview containing all notes;
 - o Progress report: contact details employee and Arbodienst;
 - Overview reintegration activities: here are all activities related to the trajectory who performed them and when this happened;
 - o Appointments overview: overview of appointments with the company doctor
 - o Notes

4.4 File autorisations (dossierautorisatie)

The "File Authorisations" tab lists - if applicable - the assigned case manager and company physician who can handle the files.

	Overzicht	Taken	Trajectendossier	Dossierautorisatie	Berichten	
--	-----------	-------	------------------	--------------------	-----------	--

4.5 Messages (berichten)

The "Messages" tab takes you to the DialogueXpert. (in red)

Overzicht	Taken	Trajectendossier	Dossierautorisatie	Berichten
-----------	-------	------------------	--------------------	-----------

More about DialogueXpert can be found in Chapter 13.

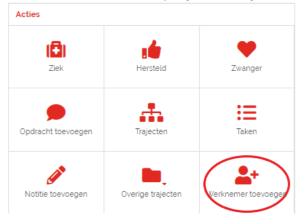




5 ADD, CHANGE OR REPORT A NEW EMPLOYEE OUT OF SERVICE

adding a new employee (werknemer toevoegen)

You add a new employee using the 'Add Employee' button on the home screen.



In the following screen enter all the requested data. The fields marked with an * are mandatory.

The fields are categorized in:

- Personal data
- Address
- Contact details
- Financial details this includes the start date of employment
- Note
- Employment

Once you have entered all the information, click SAVE (OPSLAAN).

At this point an employee file is created. After saving the data, you can choose to open this file immediately.

NOTE: If your organization uses an interface between your HR-system and Capability, you need to enter your employees in your HR-system. The connection will take care of entering your employees in XS.

If you are insured by Aegon, you need to make sure that your employee file is registered in the Aegon-portal.





MODIFY AN EMPLOYEE'S DATA

You can change an employee's data through their employee record. First, look up the employee using the 'File Search' option on the home screen.



The employee record is now displayed.

Wetchnere Image: Control of the second and and and and and and and and and a	Overzicht Tak	en Trajectendossier Dossierautorisatie Berichten				
1 100 Vectore Vectore 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 <t< th=""><th>Recente trajecten</th><th></th><th></th><th></th><th>Alle traje</th><th>cten ? ƏTrajecthistorie afdrukken 🔒</th></t<>	Recente trajecten				Alle traje	cten ? ƏTrajecthistorie afdrukken 🔒
Wetchare Image: Control of the second second second control of the second	Nr. + TrjiD	Protocol	● Startdatum ● Einddatum	Duur Percentage® Status	Classificatie	. e .
Nam D Sidous Voornam Dem Odeolostatum Main Bill Area Personetistation Totalization In model Statuse contenting Ernahl or Nordebreucon rappingens Area Hopeway 3 song UB Zaborminki Nordefund Statuse Or The Cerent Specifier verbility/Statist cographien Cerent Specifier verbility/Statist cographien	1 1209	VerzuimExpert - Ziekte (WVP)	27 okt 2021 -	1 Weken 3 Dagen 0 % hersteld Lopend	Ziek	9 5 E
Voltame Durit Catalogitation C	Werknemer			Persoonlijke notitie		o ~
Celebrationtam 27.43.13% Celebrationtam Celebratio				Contactpersonen van werkgever		= c · ·
Calculation Virtuarys Calculation Virtuarys Calculation Main Envirtuarion 7/20021 Envirtuarion Franciscon Envirtuarion Franciscon Envirtuarion Franciscon Envirtuarion Franciscon Structure (La Station resci Franciscon Adres Systel E Zattoon resci Systel E Zattoon resci Con Calculation Out of Fill Dientifyer e Verbigfoldst Con Calculation Out of Fill Dientifyer e Verbigfoldst Con Calculation Con Calculation resci Con System Provide Resci Con Calculation Con				Geen contactpersoon opgegeven.		
IDV/ Frestranetory Fre						
Personational synchronization 27/20231 E-mail does notified E-mail does notified E-mail does notified Shardborestightsiskari. Kin sind				Tester		1
E may po mar S functorel tetreggalitaturi. Na tanta Na tanta Acris Agount 2 Jactoriumai agout 1 Jactoriumai Acris Agout 2 Jactoriumai Agout 2 Jactoriumai Acris Agout 2 Jactori	Personeelsnr	27102021				
Tel werk Makeing Verdging Till makei Noderland Noderland Noderland Tigler verbighladts O I Toterneur verbighladts I I	E-mail			_		
Net werk The standing Net developing Net developing Adres Nogwerg 3 Spill & Zathormel Gaus / G FIE Spill & Zathormel O and / G FIE Gaus / G FIE		🖾 functioneel beheerg galliata ni.		Afdeling	Vestiging	
Tel mobil Waran 4000 Adres 5021 (23000mme) 5001 (23000mme) Spice I (23000mme) Our / 0 FT Type Adres Our / 0 FT Type Adres Our / 0 FT Type Adres Our / 0 FT Spice I (23000mme) Our / 0 FT						
				Werkuren	€0.00	
systel & Zaltscorensis Derectivationation (pp - pp						
Nederland Deen bijourdeheden Tijdetije verbijt plaats O Green bijde verbijt predigtioots opgepreen O A balaar O	Aures			Dispetuarband tune		
Tipedige verbigibiats O with restriction decoder of the second decoder						
Tjochje vebljplats Cen Schor Founders(*) O status Image: Schor Founders(*) Image: Schor Founders(*) Ao Status Image: Schor Founders(*) Image: Schor Founders(*)		- However a				
Teledite verditiplats On Gren tiefder verditiplats On Status Commente antworksammente antworksammente antworksammente						
A0 tabus: O E A	Tijdelijke verblijfplaa	ts	0 ^	Risicopremiegroep: 01		
Wednesse helf new sector anterioranchiltricitata	Geen tijdelijke verblijfp	laats opgegeven.				
Wertnemer helf geen recente orbeidsongeschiltheidsstatus	AO status		0 = .			
Dossierdeling	Werknemer heeft gee	recente arbeidsongeschiltheidsstatus.		Dossierdeling		*
No-riskpolis d Wesigner makt geen gebruik van Datakuis	No-riskpolis		ß	Werkgever maakt geen gebruik van Datakliuis		
No-risipals is orbitered	No-riskpolis is onbek	and.				

Using the button $\stackrel{\frown}{-\!\!-\!\!-}$ under the Employee data, you can change the data.

If you click on this button, the modification screen will open. The following data can be changed through this screen:

- Personal data
- Address
- Contact details
- Financial data

You can also add a note here Once you have changed the desired data, click on SAVE (OPSLAAN).





To change an employment record or report an employee out of employment

To change employment information, click on the three dots in the employment screen:

Tester Sinds 27 oktober 2021	 Wijzigen dienstverband Uit dienst melden
Afdeling The Resistance	Vestiging Hoofdvestiging
Werkuren 0 uur / 0 FTE	€0.00
Dienstverband type Geen bijzonderheden	
UWV referentie Sector: Bouwbedrijf Risicopremiegroep: 01	

As soon as you click on the 3 dots, a screen will open in which you can choose Change employment (Wijzigen dienstverband), Report out of service (Uit dienst melden) and View history Historie weergave).

Change of employment:

When changing employment, there may be 2 situations:

- A. Correcting the employment data: the current employment will be overwritten
- B. Employment will change: the current employment will be closed, a new employment will be created.

Lopende dienstverbanden	Tester, The Resistance (Star Wars (Testwerkgever))
	Dienstverbandgegevens corrigeren Het dienstverband gaat veranderen
U kunt hier dienstverbar	ndgegevens corrigeren en extra dienstverbanden toevoegen. Met het corrigeren van gegevens overschrijft u de huidig geregistreerde gegevens.
ANNULEREN	→ VERDER

On the next screen, fill in all the requested information and click the 'VERDER'

Depending on your choice, the existing employment will now be modified or a new employment will be created.





Reporting an Employee Out of Service:

To report an employee off duty, click on the three dots in the employment screen again. Now choose "Report from service. On the next screen, fill in the reason and the out of service date and click SAVE (OPSLAAN).

Reden uit dienst	Geen	•
Datum uit dienst	05-11-2021	
ANNULEREN	OPSLAAN	



capability 9

REPORTING SICK

An employee can be registered sick for a variety of reasons. Regardless of the absence classification, absence should always be recorded in an employee record.

The following absence classifications can be selected when entering a sick report:

- Sick: If no special situations are in place
- Sick due to an accident at work: If the absence is caused by an accident at work. This is important to report such an accident to the correct authorities.
- Sick leave due to an accident with recourse: If the absence is caused by an accident where third parties may be liable for the accident. This is important in connection with the (possible) recovery of the (absenteeism) costs from the person responsible for the accident.
- Illness as an accident of pregnancy

Please note: In the following situations, you do not need to report sick leave in XS:

- If there is an interface between your HR system and XS. You should then report sick leave in your HR system.
- If you are insured by Aegon. You should then report sick leave in Verzuimsignaal, the portal of Aegon.





REPORTING SICK

There are two ways to report an employee sick.

- Via the button Sick (ZIEK) in the start screen
- Via searching for the employee in the start screen

Both ways are described below.

Reporting sick via the sick button

Click on the Sick button in the start screen.

Goedemorgen Mevr Tester Training	Berichten <i>C</i>	Acties
Een fijne dag gewenst!	Geen berichten	
Je vorige login was op 01-11-2021 om 08:47.	ALLE BERICHTEN	Ziek Hersteld Zwanger
Dossier zoeken	Taken 🕄	
٩	Te laat 💶 🗸	▶ 👫 🗄
Ook op uit dienst getreden werknemers zoeken	Nu uitvoeren 🚺 🔨	Opdracht toevoegen Trajecten Taken
UITGEBREID ZOEKEN	Hutt, J. de Opdracht Plan van aanpak opstellen door Casemanager	<i>▲</i>
Laatst bezocht		Notitie toevoegen Overige trajecten Werknemer toevoegen
	NAAR TAKEN	

A search screen will now open in which you can search for the employee.

Ziek melden o	
Dossier	hutt Ook op uit dienst getreden werknemers
	L de Hutt 18102021 Star Wars (Testwerkgever) 18-10-1985
	NAAR ZIEK MELDEN

Select the employee and click on NAAR ZIEKMELDEN In the next screen you can register sick leave.



capability 9

🏶 🔸 🚦 Star Wars (Testw	rerkgever) 🕨 🚔 The Resistance 🕨 💄 Hutt, J. de	
O Ziekmelden toelichtin	g	
Verzuimclassificatie	Maak een keuze 👻	
Eerste ziektedag	18-10-2021	
Gebaseerd op	Capability - Verzuim - Verzuim Compleet	
Overeenkomstperiode	20-09-2021 - Heden	
Verzuimstatus	Volledig ziek	
	🔘 Gedeeltelijk ziek	
Notitie		
ANNULEE	R OPSLAAN	

Choose an absence classification, complete all requested information, and click SAVE. Please note that medical terms are not allowed in the note field. The sick note is now registered. You will then see an overview of all tasks scheduled in the sick leave process.

When reporting a female employee sick, you will be given the option to mark the option 'Sickness due to pregnancy'. Once you do that, you will also need to fill in more details about the pregnancy. As soon as you click on SAVE (OPSLAAN), a pregnancy notification will be created immediately - see also chapter 6 Pregnant.





Reporting sick via searching for the employee on the home screen.

In the start screen, select the employee under Search for file



The employee record will now be displayed.

Under the ACTIONS button at the top right of the screen, select Sick (ZIEK).



The sickness report screen - as also described on the previous page - will now open. Please fill in all requested data and click SAVE (OPSLAAN).

Please note that medical terms are not allowed.





TEMPORARY STAY at another residence

It is possible that an employee is staying at a temporary address, for example in a hospital. In XS it is possible to register this temporary address. This can be done in the following way.

First select the employee by using the search function so that you are in the employee file. Click on the tab "Overview" (Overzicht)

Overzicht	Taken	Trajectendossier	Dossierautorisatie	Berichten
-----------	-------	------------------	--------------------	-----------

Here you can find the "Temporary Residence" option. Click on the + button to add a temporary residence.

Tijdelijke verblijfplaats	0 ^
Geen tijdelijke verblijfplaats opgegeven.	

U ziet dan het onderstaande scherm. Vul de gegevens in en klik op de knop OPSLAAN.

Tijdelijke verblijfp	laats		×
		0	Verplichte velden
Omschrijving			
' Straat			
' Huisnummer		(toevoeging)	
* Postcode			
' Plaatsnaam			
* Land	Nederland		~
Telefoon			
Verblijfplaats	🗆 Gebruik tijdel	ijke verblijfplaats i.p.v. nom	male adres
Annuleren	OPSLAAN		

AN EMPLOYEE IS INCORRECTLY REGISTERED AS SICK To correct an absence trajectory: see chapter 11.



capability 9

Reporting pregnancy

If an employee is pregnant, register this in XS as soon as possible. The system will ensure that you, as the employer, are informed in good time of the legal obligations. Once the employee has been reported pregnant, the application for maternity leave will be initiated.

Reporting a pregnancy

You can report pregnancy in two ways.

- Via the Pregnant button in the start menu
- Via searching for the employee in the start menu via the File search screen in the start screen, search for the employee. Then click ACTION at the top right of the screen and choose Pregnant. Then perform the steps for completing the screen as described in this section.

Reporting a pregnancy via the Pregnant button (Zwanger)

Click on the Pregnant button on the start screen

Goedemorgen Mevr Tester Training	Berichten 🕄		Acties		
Een fijne dag gewenst!	Geen berichten		(C)	_	
Je vorige login was op 01-11-2021 om 08:47.	ALLE BERICHTEN		Ziek	Hersteld	Zwanger
Dossier zoeken	Taken 🞜				
٩	Te laat 13	~	—	.	:=
Ook op uit dienst getreden werknemers zoeken	Nu uitvoeren 💶	^	Opdracht toevoegen	Trajecten	Taken
UITGEBREID ZOEKEN	Hutt, J. de Opdracht Plan van aanpak opstellen door Casemanager				_ +
Laatst bezocht			Notitie toevoegen	Overige trajecten	Werknemer toevoegen
	NAAR TAKEN				

A search screen will now open in which you can search for the employee.

Zwanger O		
Dossier		Q Ook op uit dienst getreden werknemers zoeken
	NAAR DOSSIER	

Select the employee here and click on TO DOSSIER (NAAR DOSSIER).





The next screen allows you to register the pregnancy notification.

Dossier: Hutt, J. de 🧕				
希 🕨 📱 Star Wars (Testwerkgever) 🕨 🚔 The Resistance 🕨 🛔 Hutt, J. de				
Situaties rondom zwangerschap				
' De situatie	Werknemer meldt zich zwanger			
Vermoedelijke bevallingsdatum	16-4-2022			
Meerling	Medewerkster is zwanger van een meerling			
Laatste werkdag .	 4 weken zwangerschapsverlof: 19-3-2022 6 weken zwangerschapsverlof: 5-3-2022 vrije dag tussen 4-6 weken zwangerschapsverlof 12-3-2022 			
ANNULEREN	ZWANGER MELDEN			

The following information must be entered:

- 1. Probable date of birth: this is found on the employee's maternity leave statement = vermoedelijke bevallingsdatum.
- 2. Multiple birth: here it can be indicated whether the employee is pregnant with multiple births = meerling
- 3. Last working day: the option 4 or 6 weeks is standard, but you can also choose a day between 4-6 weeks.

Note: The start date of the leave must always be 6 weeks if the employee is ill as a result of the pregnancy. The program calculates what the end date of the leave will be. If after the delivery the real delivery date is registered, the system will automatically correct the leave if necessary.

Fill in all the requested information and click on ZWANGER MELDEN

The pregnancy is now registered.





SITUATION AROUND PREGNANCY - BEFORE child birth

Now that the pregnancy process is underway, you can change the situation around the pregnancy before delivery, if desired. First select the employee by using the search function. Then, under the ACTIONS button at the top right of the screen, select Pregnant (ZWANGER).

You see the following screen:

Situaties rondom zwangerschap	
' De situatie	 U wilt de definitieve bevallingsdatum invoeren Corrigeren vermoedelijke bevallingsdatum Corrigeren laatste werkdag Zwangerschap beëindigen om andere reden dan een geplande bevalling

Four situations may arise:

- A. Reporting date of birth
- B. Correcting the presumed date of birth
- C. Correcting the last working day before maternity leave
- D. Terminate pregnancy notification for any reason other than a planned childbirth

Please note that for all situations, it is not permitted to put medical information or any interpretations in the note fields.

Situation A - Reporting final delivery date.

If the employee has given birth you will report the date of birth

Situaties rondom zwangerschap		
' De situatie	 U wilt de definitieve bevallingsdatum invoeren Corrigeren vermoedelijke bevallingsdatum Corrigeren laatste werkdag Zwangerschap beëindigen om andere reden dan een geplande bevalling 	
Reden .	De werkneemster is bevallen	
Datum bevalling	16-4-2022	
Toelichting		
ANNULEREN	OPSLAAN	

You choose "The employee has given birth" under Reason (De werkneemster is bevallen). Enter the date of birth. You can also add an explanation (optional).

Click on SAVE (OPSLAAN).





Situation B - Correcting the presumed date of delivery

If the presumed date of birth is incorrect, you can correct the presumed delivery date here. The last working day can also be corrected (choose a date between 4-6 weeks before the presumed date of birth).

Tip: Ask the employee for the pregnancy declaration. This contains the estimated delivery date.

Situaties fondom zwangerschap	
' De situatie	 U wilt de definitieve bevallingsdatum invoeren Corrigeren vermoedelijke bevallingsdatum Corrigeren laatste werkdag Zwangerschap beëindigen om andere reden dan een geplande bevalling
Vermoedelijke bevallingsdatum	16-4-2022
Meerling	 Medewerkster is zwanger van een meerling
Laatste werkdag	. 12-3-2022
ANNULEF	REN OPSLAAN

Click on the SAVE (OPSLAAN) button.

Situation rondom twangerschap

Situation C - Correcting the last working day before maternity leave.

Here you can correct the last workday before maternity leave. Choose a date between 4-6 weeks before the expected delivery date.

Situaties rondom zwangerschap				
' De situatie		 U wilt de definitieve bevallingsdatum invoeren Corrigeren vermoedelijke bevallingsdatum Corrigeren laatste werkdag Zwangerschap beëindigen om andere reden dan een geplande bevalling 		
Vermoedelijke bevallingsdatum		16-4-2022		
Meerling		Medewerkster is zwanger van een meerling		
Laatste werkdag		12-3-2022		
	ANNULEREN	OPSLAAN		

Click on the SAVE (OPSLAAN) button.





Situation D - Terminate pregnancy notification for reasons other than a planned birth

For a variety of reasons, a pregnancy may be terminated earlier than the expected delivery date. The reason can be specified in the screen below. In addition, the date of termination must be filled in. An explanation is optional.

Situaties rondom zwangerschap			
" De situatie		 Corrigeren Corrigeren 	efinitieve bevallingsdatum invoeren vermoedelijke bevallingsdatum laatste werkdag hap beëindigen om andere reden dan een geplande bevalling
Reden		Bevallen	
Datum beëindiging	1	18-10-2021	m
Toelichting			
	ANNUI FREN	OPSLAAN	

Click on the SAVE (OPSLAAN) button.

SITUATION AROUND PREGNANCY - AFTER CHILD BIRTH

Now that the pregnancy process is underway, you can change the postpartum situation if desired. First select the employee by using the search function. Then, under the ACTIONS button at the top right of the screen, select Pregnant (ZWANGER)

The following screen is shown:

Situaties rondom zwangerschap	
' De situatie	 Werknemer meldt zich zwanger Medewerker neemt verlof in deeltijd op Aanvragen verlenging bevallingsverlof wegens ziekenhuisopname kind
Vermoedelijke bevallingsdatum	16-4-2022
Meerling	 Medewerkster is zwanger van een meerling
Laatste werkdag .	 4 weken zwangerschapsverlof. 19-3-2022 6 weken zwangerschapsverlof. 5-3-2022
	vrije dag tussen 4-6 weken zwangerschapsverlof
	12-3-2022
ANNULEREN	ZWANGER MELDEN

Three situations may arise:

- A. Employee reports being pregnant
- B. Employee takes part-time leave





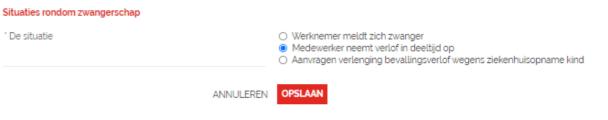
C. Apply for extension of maternity leave due to hospitalization of child

Situation A - employee reports being pregnant.

After the official delivery date, an employee may report being pregnant again. See chapter 6.1.

Situation B - Employee takes part-time leave.

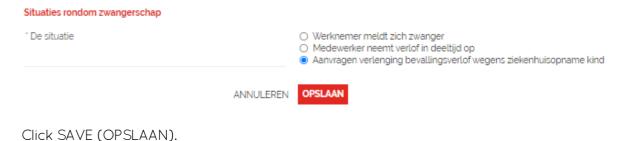
Since January 1, 2015, the employee has the option to take the maternity leave remaining from 6 weeks after the delivery date in a staggered manner over a period of up to 30 weeks. Select the option "Employee takes part-time leave" – medewerker neem verlof in deeltijd op.



Click SAVE (OPLSAAN).

Situation C - Application for extension of maternity leave due to hospitalization of child The childbirth leave is extended when the child, due to his or her medical condition, is hospitalized for more than 7 days during the childbirth leave. The childbirth leave will at that time be extended by the number of hospitalization days, counting from the 8th day of hospitalization until no later than the end date of the original childbirth leave, with a maximum of 10 weeks.

Select the option "Apply for extension of maternity leave due to hospitalization of child" = Aanvragen verlening bevallingsverlof wegens ziekenhuisopnage kind.







SICK DUE TO PREGNANCY

When an employee is sick due to pregnancy, you can use the "Sick" button. The process works as described in Chapter 6: Reporting Sick.

Search for the employee via the Sick button or via File Search on the home screen.

Verzuimclassificatie	Ziek 👻
Eerste ziektedag	19-10-2021
Gebaseerd op	Capability - Verzuim - Verzuim Compleet
Overeenkomstperiode	20-09-2021 - Heden
Zwangerschap	Ziekte ten gevolge van zwangerschap
Vermoedelijke bevallingsdatum	17-04-2022
Laatste werkdag	4 weken zwangerschapverlof. 20-03-2022
	δ weken zwangerschapsverlof. 06-03-2022
	 Vrije dag tussen 4-6 weken zwangerschapsverlof
Verzuimstatus	Volledig ziek
	Gedeeltelijk ziek
Notitie	
ANNULEER	OPSLAAN

The sickness report screen is shown:

The following information must be entered:

1. Absence classification: select the type of cause of the absence under absence classification.

- 2. First day of illness: fill in the first day of illness.
- 3. Pregnancy: tick the option "Sickness as a result of pregnancy".
- 4. Absenteeism status: the absenteeism percentage is automatically set to 100%.
- 5. Note: fill in a note if required. Important: It is not allowed to put medical information or any interpretations in the note fields.





Click on the SAVE (OPSLAAN) button to save the registration.

If no notification of pregnancy has been registered for this employee yet, this notification will be created in addition to the notification of sickness. A Pregnancy trajectory will be started.





Working in a trajectory

As soon as the sick report is created in XS, a trajectory is created. In this track, tasks are created for the next 2 years (WvP). As an employer, you have access to all tasks that need to be carried out during the trajectory.

Filtering within the tasks

Depending on the duration of the absence, the number of tasks will increase. You therefore have the option of filtering within the tasks of the course.

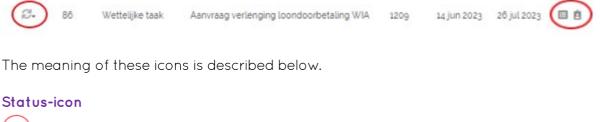
Dossier: Sidious, D. 💿					
🖀 🕨 📱 Star Wars (Testwerkgever) 🕨 🚔 The Resistance 🕨 🚢 Sidious, D.					
Overzicht	Taken	Trajectendossier	Dossierautorisatie	Berichten	
Filter Alle tak	en	Y			
Uit te voeren ta	aken				

The filters you can choose can be divided into 2 categories: Own tasks, which should be performed

by you and All tasks, which should be performed by the various stakeholders. It is recommended to keep the filter "All own urgent tasks".

icons on a tasks What do the icons on a task mean?

At a task in the overview, you will find several icons.



) 86 Wettelijke taak Aanvraag verlenging loondoorbetaling WIA 1209 14 jun 2023 26 jul 2023 🔲 📋

The status icon is at the beginning of the task line. With this icon you can change the status of the task. By default, the task is set to 'Running' = Lopend. If you click on this icon, the following selection box will appear:





Q.	86	
✓Uitgevoerd		
O Uitstellen		
×Vervallen		
Maak belangrijk		
-	11110	

- **Completed uitgevoerd**: You have completed the task. This task gets a green check mark in the task overview.
- **Postpone uitstellen**: You are going to postpone the task to a later time. If you want to postpone the task, a new screen will open in which the name of the employee and details about the absence will be given. In addition, a description of the task is given. In the date fields you can then specify the new reminder date and latest execution date of the task. An explanation of the postponement is mandatory.

Uitstellen: (Wettelijke taak) Aanvraag verlenging loondoorbetaling WIA 🛛 🗙 🗙		
		* Verplichte velden
Medewerker	Sidious, D.	
Verzuimperiode	27 okt 2021 tot.	/met heden
Startdatum	14 jun 2023	
Duur	42 (dagen)	
Omschrijving	het loon door t volledig zal her werknemer nie	e waarvoor uitstel van de WIA-aanvraag wordt verzocht is de werkgever verplicht e betalen. Uitstel is dus alleen interessant als het zeker is dat de werknemer weer rstellen. De werkgever betaalt dan namelijk geen hogere WIA-premie omdat de t in de WIA terechtkomt. Klik op het Invulscherm icoontje van deze taak om een verlenging tot doorbetaling in te dienen.
' Herinneringsdatum	15-6-2023	
' Uiterlijke uitvoerdatum	16-6-2023	m
' Toelichting uitstelling		
ANNULEREN	TAAK UITSTE	LLEN

After you click on the DELAY TASK (TAAK UITSTELLEN) button, you will see both the original task and the new task listed in the task overview, with the old task given the deferral icon.

0.	86	Wettelijke taak	Aanvraag verlenging loondoorbetaling WIA
2		Opdracht	Aanvraag WIA-uitkering
Ø	88	Wettelijke taak	Aanvraag verlenging loondoorbetaling WIA





• Expired - Vervallen: You are not going to perform the task at all and let the task expire. When you click on 'Abandon' a new screen will open in which the name of the employee and details about the absence will be given. In addition, a description of the task is given. An explanation of the deferral is mandatory and should be provided by you.

Vervallen: (Wettelijke taak) Aa	Invraag verlenging loondoorbetaling WIA	
	* Verplichte velden	
Medewerker	Sidious, D.	
Verzuimperiode	27 okt 2021 tot/met heden	
Startdatum	29 jun 2023	
Duur	12	
Omschrijving	Over de periode waarvoor uitstel van de WIA-aanvraag wordt verzocht is de werkgever verplicht het loon door te betalen. Uitstel is dus alleen interessant als het zeker is dat de werknemer weer volledig zal herstellen. De werkgever betaalt dan namelijk geen hogere WIA-premie omdat de werknemer niet in de WIA terechtkomt. Klik op het Invulscherm icoontje van deze taak om een aanvraag voor verlenging tot doorbetaling in te dienen.	
' Toelichting vervallen taak		
ANNULEREN	TAAK VERVALLEN	

After you click the TAAK VERVALLEN button, you will see in the task overview that the task has been given the expired icon.

×

88

Wettelijke taak Aanvraag verlenging loondoorbetaling WIA

• Make important = maak belangrijk: If you don't want to lose track of a task, you can make a task important. The task will then be marked with a red exclamation point and placed at the top of your task list.

💭 🚦 86 Wettelijke taak Aanvraag verlenging loondoorbetaling WI. 1209 14 jun 2023 26 jul 2023 🔲 🙍

You can also make a task Not Important again. Click on the status icon at the beginning of the task and then choose Not Important anymore.





Input screen icon

Behind a number of tasks you will find the fill-in-the-blank icon. This icon indicates that a document must be filled in, e.g. a UWV form.

🕼 86 Wettelijke taak Aanvraag verlenging loondoorbetaling WI.. 1209 14 jun 2023 26 jul 2023

Clicking on this icon will open a new screen. On the left side of this screen you will find the document that needs to be filled in. On the right side you will find an overview with information about the employee, the process and the documents that are available in the process, depending on the tab you click. In this way you will have information available very quickly that you can use when filling in the document.

Document							
Taak				>@	Persoonsgegevens	s Tijdlijn dossier	Documenten
				*			
Task fo				laa Ta da	s a usa tha	Converd T	askisan
			ask to someone el				\frown
2.	92	Wettelijke taak	Verzenden WIA-aan	vraag	12	209 26 jul 2	2023 27 jul 2023
In this so Taak doo	creen, s orzetten	elect anothe	ew screen will ope er user and provid J doorzetten		lanation. Th	en click on	DOORZETTEN.
			,				
Gebruike	er of gebr	uikersgroep *				•	
Toelichti	ing						
	AN	NULEREN	DOORZETTEN				

The task will then be shown to the new user in the task list. In your own task overview you will see the transferred task under the heading 'Verstrekte taken'.



Overzio	ht	Taken		Trajectendossier		Dossierautorisatie	satie	Berichten
Filter A	lle eigen	taken	*					
Jit te vo	eren take	en						
Stat	us We	ek≑ T	aak Soort	¢	Taak			
	26	E	mailsignaal		Infoma	il 26 weken WG		
g.	47	v	Vettelijke taak		Max lo	onbetaling 2e jaa	r	
0.	86	v	Wettelijke taak		Aanvra	ag verlenging loo	ondoorbe	taling WIA
2.	88	C	Opdracht		Aanvra	ag WIA-uitkering		
g.	88	v	Wettelijke taak		Aanvra	ag verlenging loo	ondoorbet	taling WIA
g.	105	v	Vettelijke taak		Einde l	oondoorbetaling		
/erstrek	te taken)						
Stat	us We	ek≑U	litvoerder	¢	Taak			
g.	92	1	eidingt, LG		Verzen	den WIA-aanvraa		

The trajectory file (Trajectendossier)

In the tab "Trajecendossier" you can find all relevant information/documents of a (current) trajectory.

You can find the trajectory file by first searching for the employee. The employee file will now open. Go to the tab "trajectory file".

Overzicht Taken Trajectendossier Dossierautorisatie Berichter

The following items can be found here:

- Xpert Suite documents: here you can find the documents that are created and stored within XS.
- Invitations: invitations for an appointment with the company doctor are stored here
- Imported documents: here all documents that a user uploads separately are stored.
- Overview documents:
 - o Contact moments overview: overview containing all notes;
 - o Progress report: contact details employee and Arbodienst;
 - Overview reintegration activities: here are all activities related to the trajectory who performed them and when this happened;
 - o Appointments overview: overview of appointments with the company doctor
 - o Notes



The trajectory file looks like this:

Overzicht	Take	n Traj	ectendo	ssier	Doss	ierautorisat	ie B	erichten				
loeken		Q	Qx	2	V		A	le lopende	traject	ten		,
evalsdossier												E
VerzuimXper	t docum	nenten										^
Docu.∌	St	atus	۰.	Versie	Traj	ect		Datum	0	Gebruiker	φ.	
Aanvr	- D	efinitief		1	Zieł	te (WVP): 20	021-10-27 -	_ 28 okt	2021	Training, Tester		
Capa.	- D	efinitief		1	Zieł	te (WVP): 20	021-10-27 -	_ 27 okt 2	2021	Training, Tester		
IProbl.	- D	efinitief		2	Zieł	(te (WVP): 20	021-10-27 -	_ 27 okt :	2021	Nieuwkerk, M. van		
Geïmporteer	de docu	menten										1
Overzichtsdo	cument	en										^
Docume	ent				0	Traject						

By filtering at All current trajectories (alle lopende trajecten), you can determine whether you would like to see a complete overview or only those cases that belong to a particular trajectory.

VerzuimXpertdocuments

Here you will find all documents that have been created during the course of the trajectory.

In the example below all documents are on final. It is also possible that a document is on draft. In that case you can use the arrow behind the name of the document to make it final. VerzuimXpert documenten

Docu∌	Status	¢	Versie 🔅	Traject	¢	Datum	÷	Gebruiker
Aanvr 💌	Definitief		1	Ziekte (WVP): 2021-10-27 -		28 okt 2021		Training, Tester
Capa. 💌	Definitief		1	Ziekte (WVP): 2021-10-27 -	-	27 okt 2021		Training, Tester
!Probl. 💌	Definitief		2	Ziekte (WVP): 2021-10-27 -		27 okt 2021		Nieuwkerk, M. van





Imported Documents (geïmporteerde documenten)

Here you will find documents that have been imported. You can also upload documents here. By clicking on the upload button behind Imported documents, a screen will open where you can indicate to which track the file should be added. It is possible to upload multiple files at once.

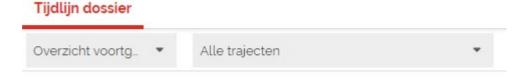
•	
Traject	Ziekte (WVP): 2021-11-02 - Heden (nr: 1 🔻
Medisch	De bestanden worden gecategoriseerd als medisch bestand
Opslaan als pdf	 De bestanden los opslaan en niet converteren naar pdf De bestanden samenvoegen en opslaan als één pdf
Bestanden	Klik hier om een bestand toe te voegen 1
ANNULEREN	OPSLAAN

Overzichtsdocumenten

Upload document(en)

Overzichtsdocumenten			
Document		¢	Traject
Overzicht voortgang	📂 Openen	*	Ziekte (WVP): 2021-10-27 - heden (nr. 1209)

You will find various overviews in the Progress Overview. By clicking on the arrow behind the overview you can open the overview by clicking on OPEN. The overview will then be displayed. In the overview you can also filter the progress per trajectory.





Reporting Recovery

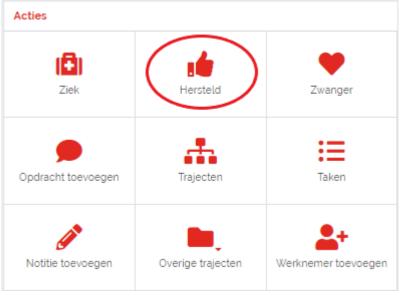
If the employee has returned to work after illness, you can report the employee fully or partially recovered in XS.

There are two ways to report recovery for an employee.

- Through the button 'HERSTELD' at the home page
- Via searching for the employee in the home p via the File search screen in the start screen, search for the employee. Then click ACTION at the top right of the screen and choose RECOVERY. Then perform the steps for completing the screen as described in this section.

Report recovered via the HERSTELD button

On the home screen, click the Recovered button.



A search screen will now open in which you can search for the employee.

Dossier	Hutt	Ook op uit dienst getreden werknemer			
	🔒 J. de Hutt 18102021	Star Wars (Testwerkgever)	18-10-1985		

Select the employee and click on NAAR DOSSIER In the next screen you can register the recovery report.





You will see the screen below:

Beter melden	
' De situatie	 Werknemer meldt zich volledig hersteld De medewerker meldt zich voor een hoger/lager percentage ziek Ziektetraject voor werknemer om een andere reden beëindigen
Laatste ziektedag	22-10-2021
Toelichting	
ANNULEREN	TRAJECT BEËINDIGEN

There are 3 possible situations:

- A. The employee has reported full recovery
- B. There is (modified) partial recovery
- C. Terminate the illness process because the employee has left the service or died

Situation A

Employee reports full recovery.

Beter melden	
' De situatie	 Werknemer meldt zich volledig hersteld De medewerker meldt zich voor een hoger/lager percentage ziek Ziektetraject voor werknemer om een andere reden beëindigen
Laatste ziektedag .	22-10-2021
Toelichting	
ANNULEREN	TRAJECT BEËINDIGEN

The following information must be entered:

- 1. Select the situation "employee reports full recovery".
- 2. Select the date of the last day of illness
- 3. Fill in any notes. Important: It is not allowed to put medical information or any interpretations in the note fields.

Click on the END THE TRAJECT (TRAJECT BEEINDIGEN) button to save the action.



Situation **B**

Partial recovery occurs: the employee reports sick for a higher/lower percentage.

Beter melden		
' De situatie		 Werknemer meldt zich volledig hersteld De medewerker meldt zich voor een hoger/lager percentage ziek Ziektetraject voor werknemer om een andere reden beëindigen
Datum		23-10-2021
Ziekteverzuimpercentage		50 % 📾
Verzuimclassificatie		Ziek
	ANNULEREN	VERZUIMPERCENTAGE WIJZIGEN

The following information must be entered:

- 1. Select the situation "the employee reports sick for a higher/lower percentage" second option
- 2. Select the date from which the change takes effect
- 3. Enter the adjusted sick leave percentage
- 4. Choose the absence classification

Click the VERZUIMPERCENTAGE WIJZIGEN button to save the action.

Situation C

Terminate the sick leave process because the employee is out of service or has died.
Beter melden

' De situatie	 Werknemer meldt zich volledig hersteld De medewerker meldt zich voor een hoger/lager percentage ziek Ziektetraject voor werknemer om een andere reden beëindigen
Reden .	(Maak uw keuze)
Datum beëindiging '	23-10-2021
Toelichting	
ANNULEREN	TRAJECT BEËINDIGEN

The following information must be entered:

1. Select one of several reasons (if the employee is out of service, state the last day of work)



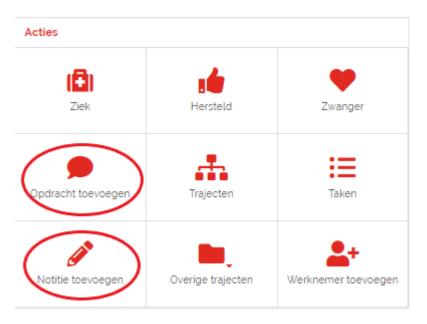


- 2. Select the date from which the change will take place
- 3. Fill in any explanations. Important: It is not allowed to put medical information or any interpretations in the note fields.

Click the END THE TRAJECT (TRAJECT BEEINDIGEN) button to save the a action.

add assignment and add note

It is possible to add assignments and notes to a trajectory. You can do this using the buttons on the home page



You can also perform both actions by first looking up the employee through File Search on the home screen. Then click on the button "Actions" at the top right here the option "Issue assignment" (Opdracht toevoegen) or "Add note" (Notitie toevoegen).



		Acties 🔺	
ıÐı	Ziek		
14	Herstel		
٠	Zwanger		
٠	Opdracht verstrekken		
ø	Notitie toevoegen		
₫	Traject corrigeren		
	Overige trajecten		
ŵ	Overige acties		





adding an assignment

You can add an assignment for yourself but also for another person involved in the course, e.g. the absence manager. When adding an assignment a task is created in het trajectory. This task is given the task type OPDRACHT and will be added to the task list of either you or the person you selected as the performer of the task.

If you choose Provide Assignment (OPDRACHT TOEVOEGEN), the following screen will open:

' De situatie	Opdracht toevoegen Nieuw contactmoment inplannen Nieuw contactmoment registreren	
Oproep voor traject	Ziekte (WVP): 2021-10-18 - Heden (nr: 163)	~
Datum	27-10-2021	
Markeren als belangrijk		
Selecteer opdracht type	Selecteer een opdracht type	~
Selecteer een uitvoerder	Tester Training	~
Beschrijving opdracht		
Toelichting voor de opdracht ·		
Aantal dagen ter uitvoering	1	
ANNULEREN	OPDRACHT TOEVOEGEN	

There are 3 options available when issuing an assignment:

- A. Add assignment Opdracht toevoegen
- B. Schedule a new contact moment nieuw contactmoment inplannen
- C. Register new contact moment nieuw contactmoment registreren

Option A - Add assignment

- 1. With this option you can add a free own assignment to the track.
- 2. The following data must be entered:
 - 1. Assignment for track: select the correct track
 - 2. Select Assignment Type: select the correct assignment type
 - 3. Select an executor: select the correct executor here





- 4. Description of assignment: describe the subject of the assignment here
- 5. Explanation for the assignment: here you can fill in a detailed explanation. Important: it is not allowed to put medical information or possible interpretations in the note fields.
- 6. Number of days to complete: how many days will the executor have to complete the assignment. Once the number of days has passed, the task will be marked as late

Click on the button OPDRACHT TOEVOEGEN

Opdracht verstrekken		
' De situatie	Opdracht toevoegen Nieuw contactmoment inplannen Nieuw contactmoment registreren	
Oproep voor traject	Ziekte (WVP): 2021-10-18 - Heden (nr. 163)	~
Datum ·	27-10-2021	
Markeren als belangrijk		
Selecteer opdracht type	Vrije eigen opdracht	~
Selecteer een uitvoerder	Tester Training	~
Beschrijving opdracht	Opdracht toevoeven aan takenlijst	
Toelichting voor de opdracht	Met een vrije opdracht kun je een taak <u>toevogen</u> aan de takenlijst van jezelf of van iemand anders	
Aantal dagen ter uitvoering	1	
ANNULEREN	OPDRACHT TOEVOEGEN	





Option B - Schedule a new contact moment

With this option you can schedule a new contact moment in the process.

Again, fill in the requested information and click on SAVE.

- 1. Contact moment for trajectory: select the correct trajectory
- 2. Select the desired date for the contact moment.
- 3. Select an executor: select the correct executor here
- 4. Explanation for the assignment: here you can fill in a detailed explanation. Important: it is not allowed to put medical information or possible interpretations in the note fields.
- 5. Status: default to Ongoing.
- 6. If necessary, schedule a second new contact moment by clicking Yes at Schedule new contact (Nieuw contact plannen).

opdracht verstrekken				
' De situatie	Opdracht toevoegen Nieuw contactmoment inplannen Nieuw contactmoment registreren			
☑ Open overzichtsdocument	en			
Details				
Dossier	Mevr. J. de Hutt			
Traject *	Ziekte (W/VP): 2021-10-18 - Heden (nr. 1. 🔹			
Datum *	8			
Uitvoerder *	Mevr Tester Training 👻			
Weergeven als *	Contactmoment			
Markeren als belangrijk	Belangrijk			
Notities				
Toelichting				
Status •	Lopend -			
Nieuw contact plannen *	○ Nee ○ Ja			
ANNULEREN	OPSLAAN			





Option C - Register new contact moment

With this option you can register a new contact moment in the course. For example if you have spoken to your employee and you want to report this to your absence manager.

Again, fill in the required details and click on SAVE.

- 1. Order for trajectory: select the correct trajectory
- 2. Select the desired date for the contact moment.
- 3. Select an executor: select the correct executor here
- 4. Explanation for the assignment: here you can fill in a detailed explanation. Important: it is not allowed to put medical information or possible interpretations in the note fields.
- 5. Status: default to Executed
- 6. If necessary, schedule a second new contact moment by clicking Yes at Schedule new contact.

pdracht verstrekken		
De situatie		Opdracht toevoegen Nieuw contactmoment inplannen Nieuw contactmoment registreren
Open overzichtsdocumen	ten	
Details		
Dossier	Mevr. J. de Hutt	
Traject *	Maak uw keuze	-
Datum *	27-10-2021	ä
Uitvoerder *	Mevr Tester Training	-
Weergeven als *	Contactmoment	
Markeren als belangrijk	Belangrijk	
Notities		
Toelichting		
locuchung		
Status •	Uitgevoerd	
Nieuw contact plannen *	● Nee ◯ Ja	
ANNULEREN	OPSLAAN	





adding a note

You can use a note to add a comment in the trajectory. When adding a note, a task is created in the employee's trajectory. This task is given the task type Note and is added to the task list. When creating the note, you can indicate whether you want the note to be included in the Progress File. This will make the note visible to all the implementers in the project.

When you select the option Toevoegen van een notitie (add note), the following screen opens. Fill in the required information, select for which project the note applies and check the box whether the note should be added to the progress file. Click on ADD NOTE (NOTITIE TOEVOEGEN)

Notitie	
' De situatie	Toevoegen van een notitie
Datum .	3-11-2021
Notitie geldt voor traject	Ziekte (W/VP): 2021-10-27 - Heden (nr. 120g)
Opnemen in voortgangsdossier	
Omschrijving notitie	
ANNULEREN	NOTITIE TOEVOEGEN

Note: If you want to pass something on to e.g. your absence manager, use the option Messages (berichten) via the employee file.

Overzicht Taken	Trajectendossier	Dossierautorisatie	Berichten	
-----------------	------------------	--------------------	-----------	--



other trajectories

Besides a sickness and pregnancy trajectory, it is also possible to start other types of trajectories in XS. At the moment we only know the option Preventive trajectories.

There are two ways to start another type of trajectory.

- Through the button Other Trajectories in the start screen
- Via the Search for the employee in the start menu via the File search screen in the start screen, you search for the employee. Then click ACTION at the top right and choose OTHER TRAJECTS (OVERIGE TRAJECTEN. Then perform the steps for completing the screen as described in this section.

Acties		
Ziek	Hersteld	Zwanger
D pdracht toevoegen	Trajecten	Taken
Notitie toevoegen	Overige trajecten	Set Werknemer toevoegen
īrajecten Verzuim 🛛 🥑	 Traject aanmaken 	e
Fett, B	Traject beëindigen	
Skywalker, L.	▲ Traject corrigeren	

Start preventive trajectory via the button Other trajectories

The following options can be selected

- A. Create trajectory traject aanmaken
- B. End trajectory traject beeindigen
- C. Correct a trajectory traject corrigeren

At this time, only the 'Create track' - option A is available





Situation A Create Trajectory

After selecting this option, the employee search screen opens. Find the employee and select 'NAAR DOSSIER'.

Fill in the start date and choose the trajectory. At this moment it is only possible to start a Preventive protocol. Click on START

Startdatum •		25-10-2021
Traject •		VerzuimExpert - Preventief Protocol 🔹
Afwijkende fo schadedatun		● Nee ○ Ja
Gebaseerd o	p	Variatie VerzuimExpert - Preventief Protocol - Verzuim - Abonnement
Overeenkom	stperiode	20-09-2021 - Heden
	ANNULEREN	STARTEN



correct a trajectory

The available corrections are based on the employee's current trajectories. These trajectories are given a unique reference of the start date and trajectory number.

'traject corrigeren'

First, select the employee by using the search function via File Search in the home screen. Once the employee file is open, you will see the "Actions" button on the top right. Click on it and select the option "Traject corrigeren".

		Acties 🔺
Ð	Ziek	
.4	Herstel	
•	Zwanger	
•	Opdracht verstrekken	
1	Notitie toevoegen	
•	Traject corrigeren	
-	Overige trajecten	
¢	Overige acties	

corrections

Depending on the current/closed trajectories, you will now be presented with a number of options for corrections. The following situations may apply:

- A. Correcting/modifying sick leave data
- B. Linking or disconnecting the sick leave to or from a pregnancy.





Situation A Correcting/modifying sick leave data

You want to correct/amend sick leave data. In this case, select the "You want to change sick leave data" option – U wilt de ziekteverzuimgegevens wijzgen.

The following screens is shown:

e situatie		U wilt de ziekteverzuimgegevens wijzigen
• Als de werknemer too	h nog ziek blijkt te zijn kunt u het :	ziektetraject heropenen.
/erzuimclassificatie	Ziek	
Eerste ziektedag	20-10-2021	
Gebaseerd op	Capability - Verzuim - Ver	zuim - Abonnement
Overeenkomstperiode	20-09-2021 - Heden	
/erzuimstatus	🔿 Volledig ziek	
	Gedeeltelijk ziek	
/erzuimpercentage	100.00 %	
Notitie		

Now enter the data you wish to change and click the SAVE (OPSLAAN) button.





Situation B Linking/disconnecting the sick leave to or from a pregnancy

You want to report that your employee's sick leave is still related to pregnancy. This is only possible if there is a pregnancy notification registered for the employee.

Correctie/Foutherstel		
' De situatie		 U wilt de ziekteverzuimgegevens wijzigen De ziekmelding heeft alsnog een relatie met zwangerschap
	ANNULEREN	KOPPELEN MET ZWANGERSCHAPSPROTOCOL

Choose the option 'The sick report is pregnancy related' (KOPPELEN MET ZWANGERSCHAPSPROTOCOL) and click on the button SAVE. The sick note will now be given the classification 'Sick due to pregnancy'.

It is also possible to disconnect a sick notification that is linked to a pregnancy.

Then choose within Correction for 'Cancel the relation of the illness with the pregnancy' (ZIEKTE LOSKOPPELEN VAN ZWANGERSCHAPSPROTOCOL) and click on SAVE. The sick notification will now be given the classification Sick.

Correctie/Foutherstel		
' De situatie		 U wilt de ziekteverzuimgegevens wijzigen De relatie van de ziekte met de zwangerschap annuleren
	ANNULEREN	ZIEKTE LOSKOPPELEN VAN ZWANGERSCHAPSPROTOCOL

Corrections to the pregnancy notification

Correcting the last working day and correcting the estimated delivery date can be done in the "Pregnant" screen. You can find more information about this in chapter 6.

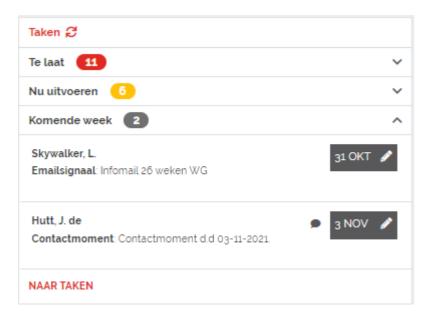


tasks

when you have reported an employee sick or pregnant you need to perform regular (legal) tasks to manage the pathway. With the help of XS you will be reminded in time of a task and supported with the execution of the task.

TASKS

On the home page you can find the Tasks overview. This overview is divided into Overdue (Te laat), Perform Now (Nu uitvoeren) and This week (Komende week). It is a short listing of all current tasks.



You can tell the status of the tasks by the color:

- Red: the task's deadline has passed and the task has the highest priority.
- Orange: the task is approaching the deadline to process and has a higher priority.
- Grey: the task is still in time to be processed.



Tasks to do

When you click on the home page under Tasks, the complete task overview opens.

You will see the following screen:

Taakfilter		TAAKSELECTIE	
Organisatiefilter		Startdatum 🔶	Taaknaam 🔶
Organisatiestructuur -		Taaksoort 👙	Medewerker (dossiernaam) 💠
> 🖿 Organisatiestructuur	1		
Taakautorisatie		21 aug 2018 Zwangerschap	Aanvraag (vervroeging) vangnetuitkering
Alleen taken die ik mag uitvoeren	•	6 nov 2018	Registreer de start van het Arbeidsconflict traject
Periode		Opdracht	Thermore 1
Alleen urgent	4	8 nov 2018	Evalueer het Preventief traject
Taaknaamfilter		Opdracht	Taxana,1
	A	8 nov 2018 Opdracht	Evalueer het Preventief traject
ZOEKEN LEEGMAKEN	4	8 nov 2018	Evalueer het Preventief traject
		Opdracht	Theorem, A

In this overview you can find the tasks that you need to perform yourself for the trajectories.

- Click on the task you want to perform. The trajectory will now open. Now go to the task you want to perform (tip: use the filter to display your tasks clearly).
- For the execution of some tasks (e.g. the Action Plan) a new screen will open with a form that supports you in the execution of the task.
- When you have completed a task of your own, you can change the status.
- If you deploy a task to yourself it will also appear under "tasks to be performed".

On the left side of the screen you will see the filter options you can use to display the tasks





dialogue functions

The dialogue function within XS is used to send secure messages to employees. To access the dialogue function, go to the BERICHTEN tab in the employee's file.

Overzicht	Taken	Trajectendossier	Dossierautorisatie	Berichten
The follow	ing dialog	gue screen opens	s:	
Nieuwe dial	oog			
Onderwerp *				
Deelnemers *				
		+ NIEUWE DEELNEMI	ER TOEVOEGEN	
Bericht				
		BESTAND TOEVOEGE	EN	
Delen		Dialoog wordt gedeele	d in het dossier	
Ontvangstbewa	king	Ontvangstbewaking in	nstellen	
A	NNULEREN	START DIALOOG		

This screen contains the following items:

- Subject -onderwerp
- Participants: here the employees should be added to the dialogue
- Message
- Possibility to add files from a local disk to the message.

Once the message has been sent to the employee by clicking START DIALOGUE, the employee will receive an email address with which to log in to DialoogXpert. Once logged in, the program is similar to the functions of Whatsapp and dialogues can be held.





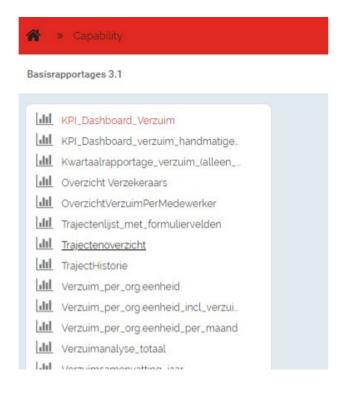
statistics

Within XS there is also the possibility to run various reports related to the absence.

To access the statistics, select the Statistics option from the home screen.

Capability		
-	Goedemorgen Mevr Tester Training	Berichten S
O Home	Een fjine dag gewensti	Geen berichten
🕮 Statistieken	Je vorige login was op 28-10-2021 om 1451	ALLE BERICHTE
	Dossier zoeken	Taken 2
		Q Te laat 13
	Ook op uit dienst getreden werknemers zoeken	Nu uitvoeren
	UITGEBREID ZOEKEN	Hutt, J. de Opdracht Plan
	Laatst bezocht	NAAR TAKEN

A screen will now open showing a list of available reports. The screen below shows some of the reports.







Once you select a report, a screen will open where you can enter variables. The VIEW REPORT button at the top right will generate the report.

🐐 » Capabriit	ity » Basistrapportages 3 s »		ard, Vorzuim		ſ
Te tonen niveaus	3	~	Kies organisatieonderdeel	Star Wars (Testwerkgever)	~
Detailleer keuze:	Star Wars (Testwerkgever)	~	Kies eenheden	Eigen medewerkers. The Republic. T	he Res
Benchmark sector:	Bouwbedrijf	~	Rapportage van	september 2021	~
tm	september 2021	~			

If it involves a lot of data - depending on the variables you have specified - it may take a little longer for the report to display.

On the last page of the report you will often find information about how the report was built.

By clicking on the diskette icon, you can save the report. This is possible in various file formats.

